

Honda Remote Engine Starter FAQ

Model Information

Release date for Accord Remote Starter System: September 20, 2007

Release date for CR-V and Civic Remote Starter System: End of September 2007

Technical Questions

Q: What does the Honda Remote Engine Starter System do?

A: The Honda Remote Engine Starter is a two-way remote system that starts and stops your vehicle's engine anywhere within a 200-foot range. It's designed to warm up your vehicle in the winter and cool it down in the summer.

Q: How much is the Honda Remote Engine Starter?

A: Approximately \$499.00 without installation for all applicable Honda models. Check with your Honda dealer for the installation cost.

Q: Can I install it myself?

A: AHM does not recommend that customers install the Honda Remote Engine Starter due to the complexity of its electrical components. Authorized Honda Technicians are professionally trained to safely install the Remote Engine Starter.

Q: Can I have my neighborhood audio shop install the Honda Remote Engine Starter?

A: AHM recommends installation only by an experienced Honda Technician due to unique installation procedures. Authorized Honda Technicians are professionally trained to safely install the Remote Engine Starter.

Q: Who can I speak to about purchasing and installing the Remote Engine Starter for my Honda?

A: Any Sales, Service, or Parts Representative at your local Honda dealer.

Q: What does the Honda Remote Engine Starter come with?

A: The Remote Starter System comes with one each of the following items:

- Remote
- Antenna
- Owner's Manual
- Quick Start Guide
- Wire harness
- Receiver unit

Honda Remote Engine Starter FAQ

Q: What are the benefits of the Honda Remote Engine Starter vs. an aftermarket system?

A: The Honda Remote Engine Starter System comes with a wiring harness specially designed for select Honda models that integrates your Immobilizer and Security System with the Remote Starter System. Aftermarket systems need to deactivate the Immobilizer and Security System, which leaves your vehicle unprotected. Additionally, the Honda Remote Starter System carries a 3-year/36,000-mile warranty (when installed in a new vehicle at the time of purchase), and you have the support of your friendly Honda dealer if a problem occurs.

Q: Why is the remote so big?

A: The remote is designed as a two-way system to communicate with the vehicle within a 200-foot range. Other aftermarket systems operate within a 100-foot range.

Q: Does the Honda Remote Starter System function differently than aftermarket versions?

A: Yes, the system functions differently in the following ways:

- Unlike aftermarket versions, the Honda system shuts the engine off when you unlock the vehicle. You must restart the vehicle, which provides additional security and safety.
- The key fob is deactivated when the Remote Engine Starter is in use, which means you have to start and stop the engine with the Remote Engine Starter before you can unlock the doors.
- Starting and stopping the engine requires pressing two buttons to help avoid accidental operation.
- Unlike the aftermarket versions, you can only attempt to remotely start the engine one time, providing additional safety. You must wait a minimum of 10 minutes (it may take up to 20 minutes) for the system to reset before you can attempt to start it again. This is a safety feature designed to avoid a buildup of toxic carbon monoxide gases.

Q: Why do you have to press two buttons to activate the remote?

A: Pressing two buttons helps prevent accidental activation.

Q: What vehicles can I purchase a Remote Engine Starter system for?

A: The Remote Engine Starter System is currently available for the 2008 Accord, CR-V, and Civic with AUTOMATIC TRANSMISSIONS. It is not available for any vehicles with manual transmission.

Q: When will it apply to other Honda vehicles?

A: For MY 2008, the applicable vehicles are limited to Accord, CR-V, and Civic. The addition of new vehicles for MY 2009 will be determined once vehicle engineering features are finalized.

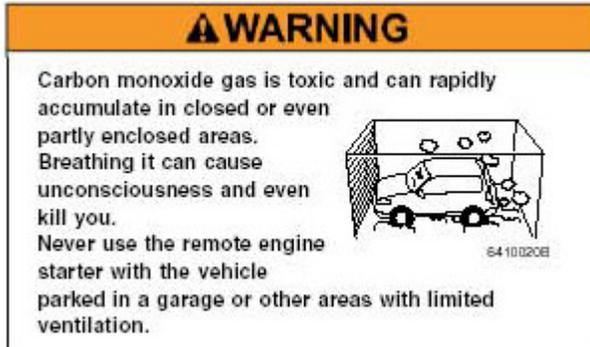
Q: Can someone drive away with my vehicle while the engine is running?

A: No, the system is equipped with safety and security features to protect the vehicle. The doors must be locked to start the engine remotely. If the door is opened or the gearshift lever is moved from the "P" position without a key in the ignition, the engine stops and the factory alarm triggers.

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Q: How much carbon monoxide is emitted from the vehicle when using the Remote Engine Starter? Is it harmful when parked in an enclosed area?

A: Any amount of carbon monoxide emitted from a running engine is considered dangerous and *may cause unconsciousness and even death*. Never use the Remote Engine Starter with the vehicle parked in a garage or other area with limited ventilation.



Q: How does the Remote Engine Starter A/C/Heater/Defrost feature work?

A (Accords): Your vehicle must have Auto Climate Control for this feature to work. If the temperature is below 45.5°F, the climate control system will automatically set the temperature to 72°F, and activate the A/C, the rear defroster, and heated door mirror. If the temperature is above 45.5°F, the system will automatically set to the temperature to 72°F (AUTO mode).

A (Civics and CR-Vs): Your vehicle must have Auto Climate Control for this feature to work. If the temperature is below 41°F, the climate control system will automatically set the temperature to 72°F and activate the A/C, the rear defroster, and the heated door mirror. If the temperature is above 41°F, the climate control system remains in the same mode as when you last drove the vehicle.

For vehicles without Auto Climate Control, set the temp and fan to your desired settings when you park.

For vehicles equipped with automatic climate control, the feature functions under the following conditions.

| Model | Ambient temperature | Function |
|---------------|-------------------------|---|
| CIVIC CR-V | below 41°F (5°C) | automatically activates the air conditioner (defroster) to 72°F and rear defogger/heated door mirror at engine start. |
| | 41°F (5°C) or above | The air conditioner will function in the last set mode before exiting the car. |
| Other models | below 45.5°F (7.5°C) | automatically activates the air conditioner (defroster) to 72°F and rear defogger/heated door mirror at engine start. |
| | 45.5°F (7.5°C) or above | automatically activates the air conditioner to 72°F. (AUTO mode) |

The automatic defrost function is activated from the factory and is operational upon installation of the remote engine starter system.
When this function is deactivated, the air conditioner will function in the last set mode before exiting the car.

Honda Remote Engine Starter FAQ

Q: Can I use my vehicle remote to unlock the doors while the Remote Engine Starter is activated?

A: No, the vehicle remote is temporarily disabled once the Remote Engine Starter is activated. Also, all remotes are disabled when the engine is on.

Q: Can I get an extra remote?

A: Yes, an additional remote is available for purchase. This remote requires programming at your Honda dealer.

Troubleshooting Questions

Q: Why is my Remote Engine Starter not working?

A: Make sure the following conditions are met:

- The gearshift lever is in the "P" (Park) position.
- The brake pedal is not depressed.
- The engine hood is securely closed.
- All the doors are closed and locked.
- The tailgate or trunk lid is closed.
- The security warning system is not activated.
- The panic warning system is not activated.
- The keyless entry-integrated key or ignition key is not in the ignition switch.
- The remote battery power is not low.
- The remote is operated within 200 feet of the vehicle.

Q: Why doesn't my Remote Starter System work even when I am in range?

A: The remote is a two-way transmitter. In some cases, the one-way signal works from further away than the two-way signal. If you attempted to start your engine outside of the 200-foot range, the vehicle may have received the request and started the vehicle (one-way signal), but the reply back to the transmitter wasn't completed because you were outside of the 200-foot range (two-way signal). You can avoid this problem by visually checking the vehicle and making sure it is not already running *before you try and start it a second time*.

Q: How do I know when I am outside of the 200-foot range, or my remote is not receiving the two-way signal from my vehicle?

A: You will hear three short buzzer sounds, and the LED indicator on the remote will *not* illuminate if you are out of range, or if the two-way signal is somehow blocked. Walk closer to the vehicle, or step around any object that may be blocking the signal, so you are in the direct line of sight to your vehicle and within the 200-foot radius.

Q: Why can I only use the Remote Engine Starter once during the 10-or 20-minute grace period?

A: This feature was designed to help prevent carbon monoxide buildup.